



## SERVICE «CRASH COURSE» HOSPITALITY FITNESS TRAININGS

Do you have employees who are new to the business and need a refresher course on various hotel industry related topics? Perhaps you would also like to train specific skills with your team and further develop competences among your employees that are crucial for your gastronomy or hotel business?

The practice-oriented «Hospitality Fitness Trainings» given by SHL Schweizerische Hotelfachschule Luzern support you in this endeavour! Relevant, uncomplicated, understandable and application oriented.

We provide full-day and half-day workshops on the following topics:

- **Wine training:** know wine - sell wine - experience wine
- **Service techniques:** the most important tricks of the trade
- **Appearance and communication in front of guests:** convincing and sustainable
- **Preparing cocktails:** learning and applying the golden rules

Do you have other topics or competences that you would like to develop among your employees? Then get in touch with us. We will be happy to put together a customised offer for you.

We have already provided the following hotel, gastronomy, and tourism companies with our «Hospitality Fitness Trainings».

- Fred Tschanz AG, Zurich
- Twerenbold Reisen, Rütihof
- Tavolago AG, Lucerne
- Jet Aviation, Zurich

### LET'S TALK!



Timo Albiez - Head of Training and Consulting at SHL - will clarify your exact needs and concerns in a non-binding initial meeting. Contact Timo Albiez by e-mail at [timo.albiez@shl.ch](mailto:timo.albiez@shl.ch).